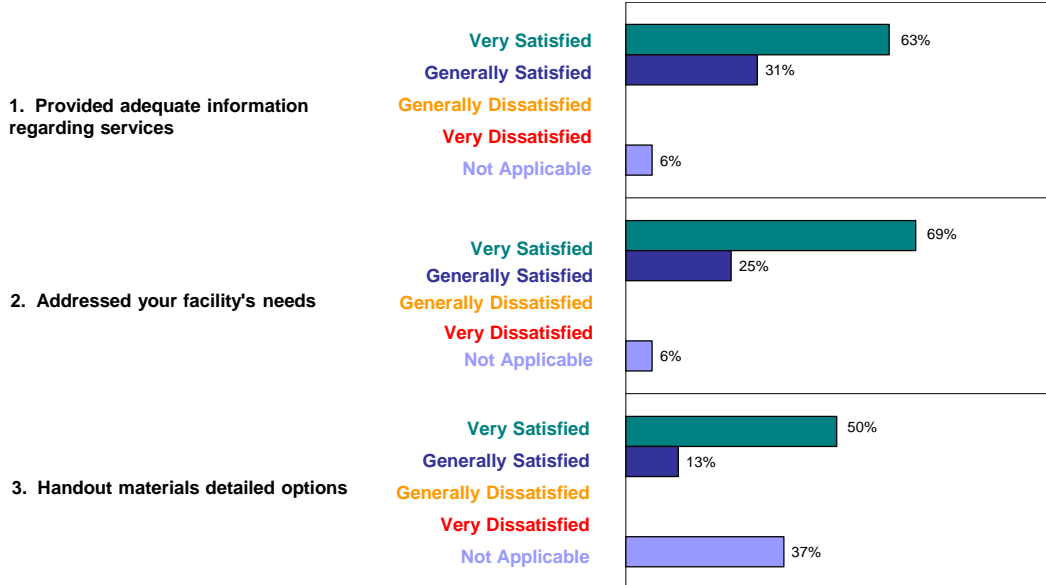


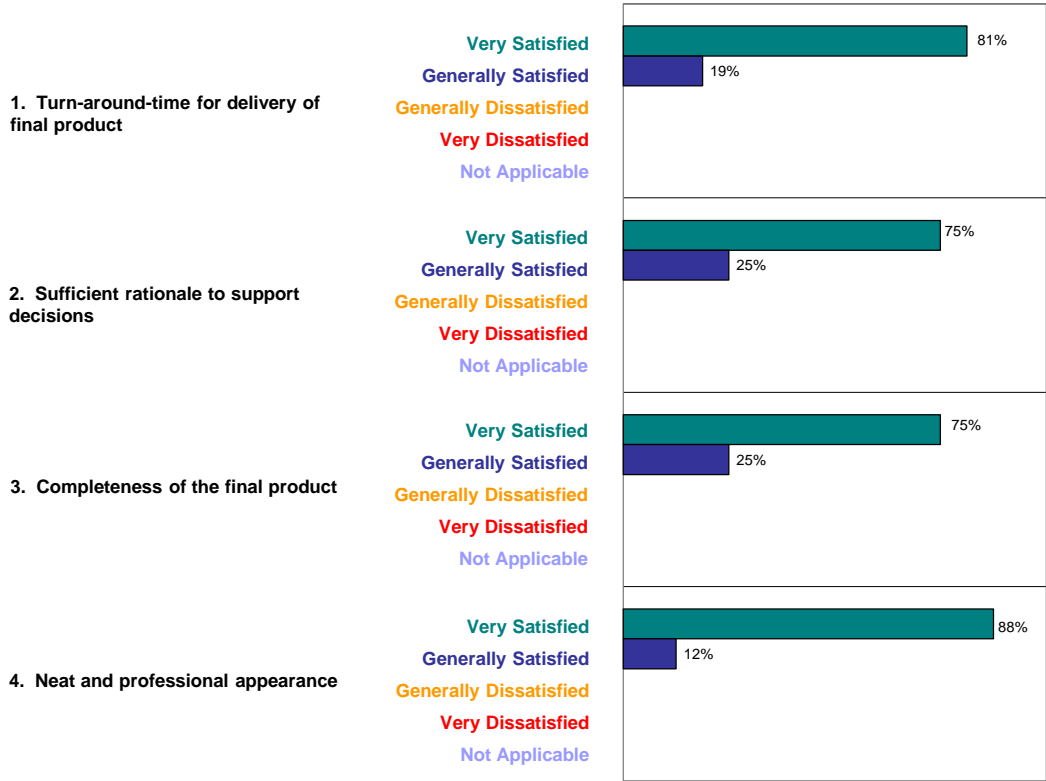


## 2021 Client Satisfaction Survey Summary

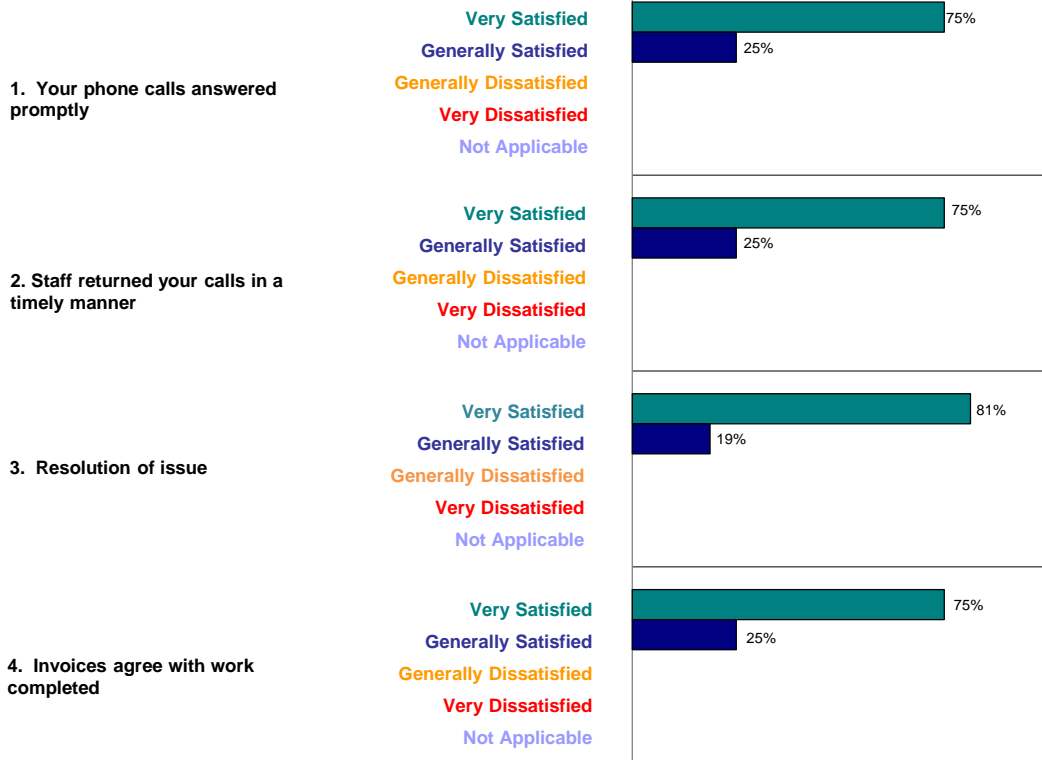
### Our Product Presentation



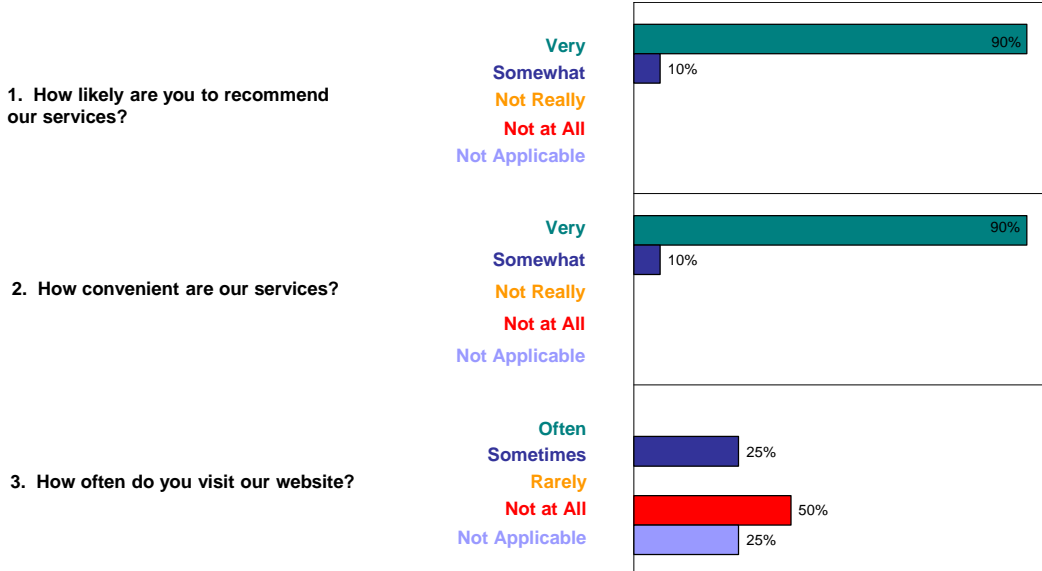
### Product Quality



## Our Communication With You



## Services



## Client Comments

### **Comments on our product presentation:**

- No comments provided.

### **Comments on the quality of our product:**

- Excellent, concise information.
- When reviews have an improvement opportunity noted or do not meet the standard of care, a reference list of research articles is extremely important in supporting this. Some of these reviews have not provided any references to help in supporting rationale for the decision.

### **Comments on our communication:**

- I do not see the invoices but have not heard anything negative.
- The staff is very responsive to questions and issues that may arise.

### **Comments on what other services, if any, you would like Physicians Review Organization to provide:**

- No comments provided.

### **Additional comments or suggestions:**

- Very satisfied with services.

# of Surveys Sent: 32 contacts

# of Responses: 16